IMPORTANT: THIS DOCUMENT AFFECTS YOUR LEGAL RIGHTS AND OBLIGATIONS AND CONTAINS SIGNIFICANT CONDITIONS, LIMITATIONS, EXCLUSIONS, AND RELEASES. PLEASE READ IT CAREFULLY.



PEAKADVISORY® TERMS AND CONDITIONS

IMPORTANT—PLEASE READ. These PeakAdvisory® Terms and Conditions (this "Agreement") form a binding agreement between AEP Energy, Inc. ("AEP Energy," "we," "us," or "our") and the business customer accepting them ("Customer," "you," or "your"). This Agreement governs Customer's enrollment in and use of AEP Energy's complimentary PeakAdvisory service, including (a) periodic email alerts identifying periods during which high electricity demand may occur; (b) the PeakAdvisory webpage at https://www.aepenergy.com/peakadvisory-dashboard/ (the "Dashboard"), and (c) related forecasts, analytics, reports, communications, and informational materials made available by AEP Energy (collectively, the "Service"). The Service is offered solely for Customer's internal business purposes. The AEPenergy.com website terms of use, as then posted (the "Website Terms of Use"), are incorporated by reference. If this Agreement conflicts with the Website Terms of Use, this Agreement controls solely with respect to the Service, and the Website Terms of Use control in all other respects.

1. Acceptance; Authority. Customer accepts this Agreement by affirmatively clicking "Accept and Enroll," "Submit," or similar button or checking an acceptance control presented with a link to this Agreement, enrolling in the Service after receiving notice of this Agreement, or accessing or using the Service, including the Dashboard, after receiving notice that such access or use constitutes acceptance. Customer acknowledges that it had an opportunity to review and retain this Agreement. An individual accepting on behalf of an entity represents and warrants that the individual has authority to bind that entity, in which case "Customer," "you," and "your" refer to the entity. If the individual does not agree or lacks such authority, neither the individual nor the entity may enroll in or use the Service. The Service is intended solely for commercial and industrial customers and not for personal, family, or household use. AEP Energy may maintain electronic records of acceptance, including the date, time, method, and version accepted, and such records are admissible to the same extent as other business records.

2. Separate, Complimentary, and Voluntary Service; Supply Agreements; No Market Participation. The complimentary Service is voluntary and provided without a separate charge as a customer convenience and is separate and distinct from AEP Energy's sale or supply of retail energy. Customer is not required to enroll in or use the Service as a condition to enter into, maintain, renew, or receive service under any written agreement governing Customer's retail energy supply with AEP Energy (each, a "Supply Agreement"). Participation is entirely voluntary, and Customer may discontinue it at any time without affecting its rights or obligations under a Supply Agreement. This Agreement governs only the Service and does not replace, supplement, amend, waive, novate, interpret, or otherwise modify any Supply Agreement or any right or obligation arising under it. No Service feature, information, communication, course of dealing, course of performance, or related action or inaction modifies or waives a Supply Agreement. If this Agreement conflicts with a Supply Agreement, this Agreement controls solely with respect to the Service, and the applicable Supply Agreement controls with respect to retail energy supply and all related prices, charges, rights, and obligations. Each agreement will otherwise be interpreted independently and given full effect. The Service is not enrollment in, participation in, registration for, or dispatch under any utility, PJM, regional transmission organization, demand-response, emergency-response, capacity, transmission, ancillary-services, or other market program; creates no curtailment obligation; and entitles Customer to no payment, credit, rebate, settlement, or other compensation.

3. Service Description. The Service includes periodic email alerts and access to the Dashboard. AEP Energy may issue alerts identifying prospective periods during which, based on then-available information, high electricity demand may occur. Alerts may include an anticipated date, time window, geographic zone, forecast, market or system conditions, or other general information. The Dashboard may display current conditions, zone-level forecasts, historical PJM or other market and system-load information, peak-season and weather information, market trends, and related analytics and reports. The Service is intended to help Customer evaluate whether voluntarily reducing electricity use during a potential high-demand period may be appropriate. Service outputs are general and are not tailored to Customer. The Service does not request, receive, access, exchange, analyze, or otherwise consider Customer-specific energy usage, meter, billing, account, facility, equipment, operational, production, or other Customer data in generating alerts, forecasts, analytics, reports, Dashboard content, or other Service outputs. AEP Energy controls and may change at any time the timing, frequency, recipients, content, sources, assumptions, methodology, presentation, geographic coverage, and availability of alerts and Dashboard features. Alerts are not issued on a fixed schedule and may be issued, updated, withdrawn, or omitted; an alerted period may not correspond to an actual system peak. Customer alone determines whether, when, and how to modify its operations.

4. Enrollment; Email Recipients AEP Energy may approve, deny, limit, suspend, or revoke enrollment in the Service, including email alerts, at any time in its discretion. Customer may designate only employees and contractors with a legitimate business need to receive Service email alerts or access the Dashboard (each, an "Authorized User") and represents that it has authority to provide each recipient's business contact information and request communications on that recipient's behalf. Customer is responsible for keeping recipient information current, promptly removing recipients who no longer require alerts, and each Authorized User's use and internal distribution of Service information. Customer must promptly remove any recipient who no longer requires alerts and notify AEP Energy at care@aepenergy.com of any unauthorized recipient or suspected misuse of a Service alert. Except for contact information voluntarily provided by Customer for alert enrollment, communications, or support, nothing in this Agreement authorizes AEP Energy or any third party to request, receive, access, exchange, analyze, or otherwise consider Customer-specific energy usage, meter, billing, account, facility, equipment, operational, production, or other Customer data in connection with the Service.

5. Customer Operational Responsibility; Safety. Customer retains sole and exclusive control over its facilities, equipment, personnel, processes, operations, and energy use. Before acting on any Service alert or other Service information, Customer must independently determine whether, when, and how to modify its operations and evaluate any proposed curtailment in light of applicable safety, reliability, legal, regulatory, environmental, labor, contractual, production, quality, warranty, equipment, insurance, and other operational requirements. Customer must not take any action that could endanger persons or property; impair life-safety, emergency, security, environmental-control, medical, data-center, continuous-process, or other critical operations; violate law or contract; damage equipment; or compromise product or service quality. The Service is not an emergency notification or operational-control system and must not be used as a substitute for utility, PJM, governmental, emergency, equipment-manufacturer, or site-specific communications and procedures. AEP Energy does not direct, manage, supervise, or control Customer's operations and has no duty to determine whether Customer receives, reviews, understands, or acts on any Service information or whether any operational response is appropriate. Customer is solely responsible for operational and contingency planning and for obtaining advice from its own qualified personnel and professional advisors.

6. Acceptable Use. Customer will not, and will not permit others acting for it to, misuse the Service; disrupt or circumvent the Service or its security; introduce harmful code; scrape or systematically extract Service information; reverse engineer, frame, mirror, modify, or create derivative works except where law prohibits the restriction; commercialize or improperly disclose nonpublic Service information; use the Service to develop or support a competing product or model; remove proprietary notices; impersonate others; or violate any law, contract, or third-party right. AEP Energy may investigate suspected violations, preserve and disclose information as permitted by law, cooperate with authorities, and exercise the remedies in Section 10.

7. Ownership; Limited License. AEP Energy and its licensors own all right, title, and interest in the Service, including the Dashboard, alerts, software, interfaces, models, methodologies, forecasts, compilations, content, documentation, designs, trademarks, and related intellectual-property and proprietary rights. Subject to Customer's compliance with this Agreement, Customer receives a limited, revocable, nonexclusive, nontransferable, and nonsublicensable right to access the Dashboard and use the Service solely for Customer's internal energy management purposes. Public availability transfers no ownership or implied license; all other rights are reserved. PeakAdvisory®, AEP Energy, associated logos, and related names, marks, and branding may not be used, reproduced, or displayed without AEP Energy's prior written permission.

8. Forecasts, Alerts, Dashboard Content, Estimates, and No Advice. The Service is provided solely for general informational purposes. Each alert and Dashboard indication identifies only a potential high-demand period and does not represent or guarantee that high demand, a system peak, or any price, charge, savings opportunity, or other consequence will occur. Alerts, Dashboard content, forecasts, models, historical information, calculations, projected peaks, potential savings, cost illustrations, reports, and other Service outputs may be derived from general market, system, weather, public, licensed, modeled, and other non-customer-specific information and may incorporate assumptions, estimates, forecasts, market rules, rounding, time-zone conventions, and then-current conditions. AEP Energy does not use or consider Customer-specific energy usage, meter, billing, account, facility, equipment, operational, production, or other Customer data in preparing Service outputs. Because the foregoing inputs and conditions may be uncertain, incomplete, inaccurate, delayed, revised, subject to change, or beyond AEP Energy's control, Service outputs may be inaccurate, incomplete, delayed, unavailable, superseded, revised, or withdrawn. An email alert and the Dashboard may differ. AEP Energy has no duty to identify every potential high-demand period or to monitor, supplement, update, verify, or correct Service information or notify Customer that it has become inaccurate, incomplete, or outdated. Receipt or nonreceipt of an alert, or information displayed or omitted on the Dashboard, does not establish whether a system peak will or will not occur. Past performance is not indicative of future results, and AEP Energy does not guarantee any avoided peak, capacity tag, transmission obligation, bill reduction, savings, response opportunity, or other outcome. The Service does not constitute, and may not be relied upon as, engineering, operational, legal, regulatory, tax, accounting, financial, commodity-trading, investment, or other professional advice and does not replace information or guidance from a utility, regional transmission organization, equipment manufacturer, qualified professional, or other authoritative source. Customer assumes all risks arising from or relating to its access to, use of, nonuse of, or reliance on the Service or any Service information. Customer must independently evaluate all Service information and is solely responsible for whether and how it uses that information and for every resulting decision or action.

9. Email Delivery; Dashboard Availability; Technology; Third Parties. AEP Energy makes no service-level commitment and does not guarantee any minimum alert frequency, advance notice, lead time, delivery time, Dashboard availability, response time, support level, information-refresh interval, backup, retention period, compatibility, or recovery objective. The Service and Service information may be processed, stored, cached, and transmitted through Internet, telecommunications, hosting, cloud, content-delivery, email, and other third-party networks, systems, services, and devices, including across jurisdictions. Those systems may delay, filter, block, truncate, misroute, duplicate, alter, cache, or fail to deliver an alert or may interrupt, restrict, or prevent Dashboard access. Customer is solely responsible for maintaining accurate recipient email addresses; using compatible and properly maintained systems, devices, software, browsers, and network connections; spam-filter and security configurations; independent business-continuity arrangements; and implementing and maintaining safeguards appropriate to Customer's requirements, including firewalls, anti-virus and anti-malware protections, access controls, security patches, backups, and recovery procedures. Customer must independently verify all material information. To the fullest extent permitted by law, AEP Energy is not responsible or liable for an alert's nonreceipt or delayed review; inability to access or use the Dashboard; or any loss, corruption, compromise, or damage to Customer's computers, devices, networks, software, programs, information, systems, or other property caused by or associated with any virus, malware, distributed denial-of-service attack, unauthorized access, security incident, or other technologically harmful material or event arising from or relating to the Service or the electronic delivery of Service information. The Service may use third-party market, system, weather, software, data, network, hosting, cybersecurity, analytics, and email-delivery sources and services. AEP Energy does not control, endorse, or assume responsibility for any third party's content, accuracy, acts, omissions, terms, availability, security, or practices. Any reference or link to a third party does not constitute AEP Energy's endorsement.

10. Changes; Suspension; Termination. AEP Energy may, at any time and with or without notice, add, remove, replace, modify, restrict, suspend, or discontinue any alert, Dashboard feature, eligibility criterion, other aspect of the Service, or the Service in its entirety, including for maintenance, security, legal, regulatory, operational, commercial, or emergency reasons, without liability. Customer may unsubscribe from alerts or stop using the Service at any time. Enrollment in Service alerts may terminate automatically if Customer ceases to satisfy applicable eligibility requirements or if the applicable Supply Agreement or other relevant customer relationship ends. AEP Energy may immediately restrict, suspend, or terminate Customer's enrollment in or access to any or all portions of the Service, without prior notice or liability, for an actual or suspected violation of Section 6, fraud, misuse, security threat, legal or regulatory concern, noncooperation, or other circumstance that AEP Energy determines may create risk or liability. AEP Energy has no obligation to preserve, provide, export, or continue access to prior alerts, Dashboard content, or other Service information. Upon discontinuation, suspension, or termination, Customer must cease any use of the affected Service or Service information not otherwise permitted by this Agreement. Provisions that by their nature should survive will survive, including those concerning ownership, confidentiality, disclaimers, releases, limitations of liability, and miscellaneous terms.

11. Disclaimer of Warranties. TO THE FULLEST EXTENT PERMITTED BY LAW, THE SERVICE AND ALL RELATED INFORMATION, CONTENT, OUTPUTS, FEATURES, AND COMMUNICATIONS ARE PROVIDED "AS IS," "AS AVAILABLE," AND "WITH ALL FAULTS." AEP ENERGY, ITS PARENTS, SUBSIDIARIES, AFFILIATES, LICENSORS, SERVICE PROVIDERS, SUCCESSORS, AND ASSIGNS, AND EACH OF THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND REPRESENTATIVES (COLLECTIVELY, THE "AEP ENERGY PARTIES") DISCLAIM ALL REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, COMPLETENESS, TIMELINESS, AVAILABILITY, RELIABILITY, SECURITY, COMPATIBILITY, QUIET ENJOYMENT, RESULTS, OR ARISING FROM COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE, OR TRADE PRACTICE. AEP ENERGY DOES NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, CURRENT, SECURE, FREE OF VIRUSES OR OTHER HARMFUL CODE, OR COMPATIBLE WITH CUSTOMER'S SYSTEMS; THAT ANY DEFECT OR ERROR WILL BE IDENTIFIED OR CORRECTED; OR THAT ANY ALERT, FORECAST, DASHBOARD CONTENT, SERVICE INFORMATION, COMMUNICATION, OR RESULT WILL BE ACCURATE, COMPLETE, TIMELY, AVAILABLE, OR DELIVERED. CUSTOMER ASSUMES ALL RISKS ARISING FROM OR RELATING TO ITS ACCESS TO, USE OF, NONUSE OF, INABILITY TO USE, OR RELIANCE ON THE SERVICE OR ANY SERVICE INFORMATION. NO ORAL OR WRITTEN INFORMATION OR ADVICE PROVIDED OUTSIDE THIS AGREEMENT CREATES ANY WARRANTY, DUTY, OR OBLIGATION.

12. Release; Covenant Not to Sue; and Limitation of Liability. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IN CONSIDERATION OF THE COMPLIMENTARY NATURE OF THE SERVICE AND AS A MATERIAL CONDITION TO CUSTOMER'S ACCESS TO OR USE OF IT, CUSTOMER, FOR ITSELF AND ITS SUCCESSORS, ASSIGNS, INSURERS, AND SUBROGEES, IRREVOCABLY RELEASES, WAIVES, ACQUITS, AND FOREVER DISCHARGES THE AEP ENERGY PARTIES FROM ALL PAST, PRESENT, AND FUTURE CLAIMS, DEMANDS, ACTIONS, CAUSES OF ACTION, LIABILITIES, OBLIGATIONS, DAMAGES, LOSSES, COSTS, AND EXPENSES, WHETHER KNOWN OR UNKNOWN, SUSPECTED OR UNSUSPECTED, FIXED OR CONTINGENT, DIRECT OR INDIRECT, AT LAW, IN EQUITY, OR OTHERWISE, ARISING FROM OR RELATING TO THE SERVICE, SERVICE INFORMATION, THIS AGREEMENT, OR ANY ACCESS, USE, NONUSE, INABILITY TO USE, INTERRUPTION, ERROR, OMISSION, DELAY, DELIVERY FAILURE, SECURITY EVENT, ACTIVITY, DECISION, ACTION, INACTION, OR RELIANCE IN CONNECTION WITH THE SERVICE, INCLUDING CLAIMS ARISING FROM AN AEP ENERGY PARTY'S ORDINARY NEGLIGENCE OR ALLEGED FAILURE TO PROVIDE, TRANSMIT, DELIVER, MONITOR, HOST, MAINTAIN, SUPPORT, SECURE, UPDATE, VERIFY, CORRECT, OR DISCONTINUE THE SERVICE OR ANY SERVICE INFORMATION. Customer covenants not to commence, maintain, join, assist, or voluntarily participate in any action or proceeding contrary to the foregoing release and waives, to the fullest extent permitted by applicable law, all rights of contribution, indemnity, reimbursement, and subrogation with respect to released claims. Customer also waives all remedies and causes of action based on any representation, warranty, statement, estimate, projection, assurance, course of dealing, or course of performance made or occurring before or outside this Agreement concerning the Service or any anticipated result. **TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, NO AEP ENERGY PARTY WILL BE LIABLE TO CUSTOMER OR ANY THIRD PARTY UNDER ANY CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT-LIABILITY, STATUTORY, EQUITABLE, INDEMNITY, CONTRIBUTION, SUBROGATION, OR OTHER THEORY FOR: (A) ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, ENHANCED, MULTIPLE, OR RELIANCE**

DAMAGES; (B) ANY TANGIBLE OR INTANGIBLE LOSS; (C) ANY LOST PROFITS, REVENUE, BUSINESS, PRODUCTION, USE, INFORMATION, GOODWILL, REPUTATION, OPPORTUNITY, OR ANTICIPATED SAVINGS; (D) ANY ENERGY, CAPACITY, TRANSMISSION, DEMAND, IMBALANCE, PENALTY, REGULATORY, COMPLIANCE, MARKET, OR UTILITY COST OR CHARGE; (E) ANY LOSS OF USE OF FACILITIES, DOWNTIME, BUSINESS INTERRUPTION, OPERATIONAL DISRUPTION, EQUIPMENT OR PROPERTY DAMAGE, PERSONAL INJURY, CYBERSECURITY LOSS, COST OF SUBSTITUTE, RESTORATION, RECOVERY, MITIGATION, OR REPLACEMENT SERVICES; OR (F) ANY INVESTIGATIVE, ADMINISTRATIVE, COURT, ATTORNEYS', CONSULTANTS', EXPERTS', OR OTHER FEES, COSTS, OR EXPENSES, IN EACH CASE ARISING FROM OR RELATING TO THE SERVICE OR THIS AGREEMENT, WHETHER OR NOT FORESEEABLE, WHETHER CHARACTERIZED AS DIRECT OR INDIRECT, AND EVEN IF AN AEP ENERGY PARTY WAS ADVISED OF, KNEW OF, OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF THE LOSS OR DAMAGE. To the fullest extent permitted by applicable law, the AEP Energy Parties' total aggregate liability for all claims arising from or relating to the Service or this Agreement, collectively and regardless of the number of events, claims, claimants, legal theories, or AEP Energy Parties involved, will not exceed one hundred dollars ($100). Customer's sole and exclusive prospective remedy for any dissatisfaction with, objection to, defect in, or failure of the Service or this Agreement is to discontinue participation in and use of the Service. The parties acknowledge that the Service is provided without a separate charge, that AEP Energy would not provide the Service without the risk allocation set forth in this Section, and that this Section is a material and essential basis of the parties' bargain. Each release, covenant, waiver, exclusion, disclaimer, remedy limitation, and liability cap in this Agreement is separate, independent, and cumulative; applies notwithstanding any alleged breach of a fundamental or material obligation and even if any limited remedy fails of its essential purpose; and survives expiration or termination of this Agreement. This Section will be enforced to the maximum extent permitted by applicable law; provided, however, that nothing in this Section releases or limits liability to the extent such liability cannot lawfully be released or limited, including liability finally adjudicated to result from willful or wanton misconduct or gross negligence to the extent applicable law prohibits its release or limitation.

13. Confidentiality. Nonpublic Agreement terms and all Service information, including alerts, forecasts, methodologies, reports, and related materials, are AEP Energy's confidential information. Customer may use them only internally and disclose them only to Authorized Users with comparable duties. Customer must use reasonable care and promptly report unauthorized access, use, or disclosure. These duties exclude information documented as public without breach, previously known without restriction, independently developed, or lawfully received without duty. If legally compelled, Customer must, where permitted, notify AEP Energy, disclose only what is required, and reasonably assist in seeking protection. This Section survives termination.

14. Updates; Electronic Communications. AEP Energy may revise this Agreement by posting or electronically providing an updated version, effective on the stated date or, if none, when posted. Continued enrollment or use after effectiveness constitutes acceptance; otherwise Customer must unsubscribe and stop using the Service. Customer consents to electronic alerts, agreements, disclosures, and notices, which satisfy writing requirements to the fullest extent permitted by law. AEP Energy may share designated email addresses with affiliates and service providers as reasonably necessary to operate and communicate about the Service. Customer must keep addresses current and review communications. AEP Energy's acceptance records control the version accepted. Except as expressly stated in this Agreement, AEP Energy has no duty to provide any particular communication or notice and is not responsible for any delay, error, or failure in the transmission, delivery, receipt, display, or review of an email, Dashboard posting, alert, or other electronic communication.

15. Miscellaneous. This Agreement constitutes the entire agreement between Customer and AEP Energy concerning the Service and supersedes all prior and contemporaneous proposals, communications, promises, covenants, representations, warranties, and understandings concerning that subject matter, whether oral or written, except for matters expressly incorporated by reference. No error, omission, or administrative or technical mistake by AEP Energy or any service provider, by itself, constitutes a breach of this Agreement. AEP Energy's delay, omission, or failure to exercise or enforce any right, remedy, or provision is not a waiver. Any waiver must be in a writing signed by AEP Energy and applies only to the specific instance stated. This Agreement is solely for the benefit of Customer and AEP Energy and their permitted successors and assigns; no other person or entity is a third-party beneficiary, and this Agreement creates no duty, standard of care, or liability to any third party. Headings are for convenience only and do not affect interpretation. "Include," "includes," and "including" mean "without limitation." If any provision is held invalid, unlawful, void, or unenforceable, it will be modified to the minimum extent necessary to make it enforceable and to give effect as nearly as possible to the parties' intent, and the remaining provisions will remain in full force and effect. Customer may not assign, delegate, or transfer this Agreement or any right or obligation under it without AEP Energy's prior written consent, and any attempted assignment, delegation, or transfer in violation of this Section is void. AEP Energy may, without notice or Customer's consent, assign or delegate this Agreement or any right or obligation under it, in whole or in part, to an affiliate, contractor, service provider, successor, or other third party, including in connection with a merger, reorganization, financing, sale, or transfer of assets or business. The parties are independent contractors, and nothing in this Agreement creates an agency, partnership, joint venture, fiduciary, employment, or franchise relationship. AEP Energy provides the Service for informational purposes only and does not act as Customer's agent, energy manager, consultant, or advisor. Neither party has authority to bind or act on behalf of the other. Customer retains sole control over, and sole responsibility for, its facilities, operations, and any decision to reduce, shift, or maintain load. Neither party is liable for delay or failure caused by circumstances beyond its reasonable control, except obligations that cannot lawfully be excused. Any notice from Customer under this Agreement must be in writing and sent to care@aepenergy.com or another address AEP Energy designates and is effective upon receipt. To the fullest extent permitted by law, any claim by Customer arising from or relating to this Agreement or the Service must be commenced within one year after the claim accrued or be permanently barred. This Agreement and all related disputes are governed by Ohio law, without regard to conflict-of-laws principles. Each party irrevocably submits to the exclusive jurisdiction and venue of the state and federal courts located in Franklin County, Ohio; waives objections based on venue, inconvenient forum, or similar grounds; and, to the fullest extent permitted by law, knowingly, voluntarily, and irrevocably waives trial by jury in any action or proceeding arising from or relating to this Agreement or the Service. Nothing in these Terms limits or restricts Customer's right to file a complaint with, participate in any proceeding before, or provide information to any state public utility commission or other governmental or regulatory agency.

16. Multi-State Marketing Disclaimer. AEP Energy is a competitive retail electric generation service supplier and an affiliate of Ohio Power Company (AEP Ohio). AEP Energy is not soliciting on behalf of, endorsed by, acting on behalf of, and is not an agent of AEP Ohio, your electric distribution company, any governmental body, or consumer group. Electricity is the product of a mix of generation energy sources that is delivered over a system of wires. Customers do not need to purchase electric generation supply from AEP Energy in order to continue to receive regulated service from their utility. Switching to AEP Energy is not mandatory and you have the option of remaining with your local distribution company for basic generation service. AEP Energy's Maryland license is IR-757.

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